

# Ulster County Area Transit Passenger Survey

UCAT is currently looking at ways to improve transit services for our customers. Please help us enhance our service, by answering all of the following questions. When completed, please return to the driver.

1 On which route did you receive this survey form? \_\_\_\_\_

2 Can you suggest improvements to an existing route? \_\_\_\_\_  
\_\_\_\_\_

3 Where did you get on the bus? \_\_\_\_\_

4 Where are you getting off the bus? \_\_\_\_\_

5 When you got on the bus where were you coming from?

_____	Work	_____	School
_____	Home	_____	Other
_____	Shopping		

6 What time did you get on the bus? \_\_\_\_\_ Time \_\_\_\_AM \_\_\_\_PM

7 Will you transfer to another bus to complete this trip? \_\_\_\_\_YES \_\_\_\_\_NO

8 Where are you going?

_____	Work	_____	School
_____	Home	_____	Other
_____	Shopping		

9 How many days do you usually ride the bus? \_\_\_\_\_

10 How many times do you ride the bus each day? \_\_\_\_\_

11 How do you pay your fare? (circle one)    Cash            Bus Pass            Agency

12 What days do you ride the bus?

\_\_\_\_Mon \_\_\_\_Tues    \_\_\_\_Wed \_\_\_\_Thur \_\_\_\_Fri            \_\_\_\_Sat \_\_\_\_Sun

13 What is your age group?

_____	Under 18	_____	35 to 44
_____	18 to 24	_____	45 to 54
_____	25 to 34	_____	55 and Over

Please continue on back side.

14 What is your current employment status?

\_\_\_\_\_ Employed FT    \_\_\_\_\_ Homemaker    \_\_\_\_\_ Unemployed, looking for work

\_\_\_\_\_ Employed PT \_\_\_\_\_ Retired

15 Are you a college student? \_\_\_\_\_ Yes \_\_\_\_\_ No    Where? \_\_\_\_\_

16 What is your yearly household income? ( Please circle one)

less then \$10,000	\$20,000 to \$24,999	\$50,000 to \$74,999
\$10,000 to \$14,999	\$25,000 to \$39,999	\$75,000 or over
\$15,000 to \$19.999	\$40,000 to \$49,000	

**Comments:** \_\_\_\_\_

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Thank you for your participation.

Survey may also be mailed back to:

Robert DiBella, Director, UCAT, 1 Danny Circle, Kingston, NY 12401  
Any questions please feel free to call Robert DiBella at 845-340-3335